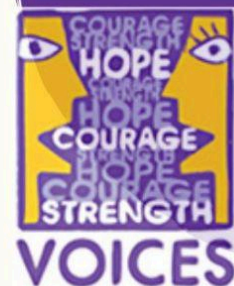


CHATTANOOGA-HAMILTON COUNTY  
FAMILY JUSTICE CENTER

# VOICES HANDBOOK



**Family Justice Center**  
Chattanooga • Hamilton County  
*Pathways to Hope and Safety*



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## Chattanooga-Hamilton County Family Justice Center

5705 Uptain Rd  
Chattanooga, TN 37421  
(423) 643-7600

# Welcome to the VOICES Chattanooga Chapter

We're so glad to have you join the team! This guide is meant to provide team-specific information to help you get off to a great and productive start.

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## WHO IS VOICES

The VOICES Survivor Advocacy Network is a group of survivors who...

- Volunteer their time to celebrate their strength and survival.
- Use their voices to help others through advocacy, education, and empowerment.
- Support each other as well as incoming Family Justice Center clients.
- Offer a unique perspective on a Family Justice Center's established programming and/or identify gaps in services.
- Advocate on behalf of the local Family Justice Center, not just in the early stages but for long-term sustainability.
- Help other survivors find hope and healing through programs at Family Justice Centers and Multi-Agency Centers to help them thrive.

The **VOICES Survivor Advocacy Network** is a program of **Alliance for HOPE International**.

The network is comprised of volunteers who celebrate their strength and survival. These brave individuals use their voices to help others through advocacy, education, and empowerment.

VOICES Committees are an important part of Family Justice Centers (FJC) in their communities. Members support each other as well as incoming FJC clients. As survivors, VOICES can offer a unique perspective in regards to a Center's established programming, and/or identify gaps in services.

## VOICES History

The first VOICES chapter was launched in San Diego in 2002. At that time, members of VOICES served as an advisory committee for the San Diego Family Justice Center, assisted with training, and spoke at various public events to bring awareness to the services provided at the Family Justice Center. A national movement was later supported by a Steering Committee, created by the Family Justice Center Alliance. VOICES is developing an outreach effort, through local chapters, to create a nationwide group of survivors to educate the public about family violence, as well as support new and existing Family Justice Centers. It is the vision of active chapters to connect and engage with other VOICES chapters nationally to share news and successes as well as collaborate on new ideas. It is the role of the Alliance to support chapters, help them network, and provide Technical Assistance to Centers wishing to establish a VOICES Committee.

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## What is the VOICES Committee?

Our Survivor VOICES Committee is the Chattanooga Chapter of the [VOICES Survivor Advocacy Network](#), a national program of the [Alliance for Hope International](#). Our chapter was founded in April 2019.

Our VOICES Committee is a group of survivors for survivors. We aim to:

- Volunteer our time to celebrate their strength and survival.
- Use our voices to help others through advocacy, education, and empowerment.
- Support each other as well as incoming FJC clients.
- Inform the work of Chattanooga/Hamilton County Family Justice Center and ensure that the mission remains survivor-centered.

**VOICES is not a support group.** We are a group dedicated to making an impact in the community and making sure survivors' voices are heard in the work to end interpersonal violence.

You might be a good fit for VOICES if you are a survivor of some type of violence or abuse, or a family member of someone impacted by violence, and are committed to creating change.

Work of the VOICES Committee

- Our VOICES Committee has assisted in the creation of the VOICES of HOPE Coloring Book, published by the National [VOICES Survivor Advocacy Network](#), to promote self-care, healing, and hope for survivors of interpersonal violence. Click [here](#) to access the Coloring Book.
- Our clients are welcomed to our Safety Centers by this [Welcome Letter](#) drafted by our VOICES Committee to show them that they are not alone in their experience and have support.
- Our VOICES members participated in a [panel discussion webinar](#) about their experiences of healing from trauma.
- The VOICES Committee sponsored a Self-Care Kit Drive for Family Safety Center clients and hosted a [webinar discussing the importance of self care after trauma](#).
- This website, our social media pages, and many other programs by our office are initiated or changed as a result of feedback given by our VOICES Committee!

Other activities VOICES chapters engage in:

- Community education and outreach
- Identifying gaps in services for survivors
- Planning events for survivors in the community
- Speaking to media or legislators about issues impacting survivors
- Offer in-person support to clients seeking services at the Chattanooga/Hamilton County Family Justice Center.
- Organizing activities or campaigns to raise awareness of interpersonal violence

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The members of the group determine which activities are a priority for VOICES, so join us and let us know how YOU want to make a difference!

## **Why should I join?**

VOICES Offers a Unique Opportunity to Give Back Giving back is often a final step in the healing process, and survivors frequently contact agencies and ask to volunteer with an organization that helped them. A VOICES Committee offers a unique volunteer opportunity that thrives on the firsthand experience of being a survivor. It offers considerable benefits to the members, survivors in the process of receiving services at Centers, and the Centers themselves.

- Members experience growth and empowerment as they carry out projects that will aid and support others who are going through similar trauma.
- VOICES offers a unique experience for a group of people who were once isolated to connect and form a bond over a shared experience and a common goal of helping others.
- It provides an opportunity for survivors to find and use their voice, and to help others rediscover theirs.
- It provides a safe place to heal. VOICES members have shared, “If not for the group, I am not sure I could have healed as well as I did.”

Only two requirements need to be met in order to be an eligible member of the VOICES Committee:

- Being a survivor of violence.
- Ensuring the potential member is safe and will not compromise the safety of the group as a whole.

Safety is a very subjective concept and will require ongoing dialogue among your FJC partners and your VOICES Committee members, once it has been established (a more in-depth discussion on the topic of safety can be found on page 25). Some Centers have used the following criteria to create tangible protocols that protect the safety of the VOICES Committee:

- Identify a particular length of time that the survivor should be separated from the abuse/violence before joining the Committee. Many Centers have set this at one year.
- The survivor should not currently be in a [new] relationship with a convicted abuser.
- The survivor should not currently be undergoing trial or court proceedings related to the abuse and/or separation from the abusive partner.
- Establish a method of communication between the VOICES Committee and the FJC that will ensure the safety of the members.

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It is also important to ensure that your membership is a diverse representation of your community. Think about:

Language—

Do not discourage monolingual Spanish speakers from attending because the Chair, Co-Chair, and/or staff person do not speak Spanish.

If there is a monolingual applicant, consider having two VOICES groups — one in Spanish and one in English — or ask if there is another VOICES member who would be able and willing to translate.

Special populations

- Incarcerated women
- Sexual assault survivors
- Elder abuse survivors
- Domestic violence survivors
- Parents of child abuse survivors
- Survivors with/without children
- Male survivors
- LGBTQIA+ survivors
- Tribal populations
- Trafficking survivors
- Other culturally-specific populations

These unique perspectives and attributes can lead to vibrant connections with the community that may not be possible otherwise. This is especially significant when considering new partnerships with community-based agencies and outreach activities.

## **CHC-FJC mission**

Our mission is to meet people where they are and provide inclusive survivor-centered services that promote healing, transformation, and hope for the future; foster public safety, and drive social change through education and coordinated community collaborations.

*“Working together creating pathways to safety and hope”*

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## **The Team (CHC-FJC & Partners)**

### **VOICES Liaison - Wendy Jenkins**

FJC Executive Director - Regina McDevitt

Assistant Director of Clinical & Coordinated Entry Services - Wendy Jenkins

Assistant Director of Outreach, Training, and Volunteers - Patti Childers

Client Services Supervisor-

Coordinated Community Response Specialist - Deana Keys Lane

FJC Prevention Coordinator - Timothy Machado

FJC Education Coordinator - Sonya Reaves

Navigator-

Court Navigator- Kelsi Bush

Navigator- Lydia Salva

Survivor Support Specialist- Quincy Walker



**Family Justice Center**  
Chattanooga • Hamilton County  
*Pathways to Hope and Safety*



I, \_\_\_\_\_, understand that maintaining a Survivor's confidentiality is paramount to their safety.

I am required to keep survivors' confidences and may not disclose (including to other members, volunteers or project personnel) any information regarding a survivor without consent or otherwise permitted by law.

I will not publicly acknowledge a survivor without their permission.

I will not disclose any identifying information of those involved in survivor stories.

I will direct my questions regarding confidentiality to the VOICES liaison. If the liaison is unavailable I will direct my questions to the Family Justice Center Executive Director. All questions regarding confidentiality will be reviewed by the VOICES Partner Committee.

I understand that a knowing and voluntary violation of the confidentiality policy can jeopardize my relationship with the Family Justice Center.

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SIGNATURE OF VOICES MEMBER OR ATTENDEE

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DATE

SIGNATURE OF VOICES LIAISON

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## **Family Justice Center Partners**

Nurture the Next

Victims Services Unit (VSU) - Chattanooga Police Department

Legal Aid of East Tennessee

McNabb Center

Her Song

Child Advocacy Center

DCS

Mental Health Court

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## RESOURCES

Hamilton County (Full list of resources by name, then break them into categories?)

### Mental Health Care

#### Centerstone

**Who they serve:** Children, Adolescents, Adults, Individuals & Families

**Phone Number:** **Initial Appointments:**  
867-467-3123  
**Main:** 888-291-4357

**Website:** Centerstone.org

**Hours:** Monday-Friday 8am-5pm

**Address: Main Location:**  
6110 Shallowford Rd, Ste B  
Chattanooga, TN  
**Foster Care:**  
6025 Lee Hwy, Ste 301  
Chattanooga, TN

#### **Services Offered:**

Individual, group, & family counseling  
School-based counseling  
Psychiatric evaluation  
Medication management  
Case management  
In-home counseling  
Crisis Intervention Services  
(Mobile Crisis & Crisis Line)  
Health Care Coordinator  
Therapeutic Foster Care

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#### Cherokee Health Systems

**Who they serve:** Children, Adolescents, Adults, Individuals & Families

**Phone Number:** 423-266-4588

**Website:** CherokeeHealth.com

**Hours:** Monday 8am-6pm  
Tuesday-Thursday 8am-5pm  
Friday 7:30am-5pm

**Address:** 5600 Brainerd Rd. a04  
Chattanooga, TN 37411

#### **Services Offered:**

Psychiatric Evaluation  
Medication management  
Counseling  
TN Health Link/Care Coordination  
Safety Net Case Management  
Medication Assisted Treatment for substance abuse

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## Crisis Stabilization Unit (CSU)

**Who they serve:** Adults ONLY

**Phone Number:** 423-634-8995

**Website:** [tn.gov/behavioral-health/need-help/crisis-services/csu.html](http://tn.gov/behavioral-health/need-help/crisis-services/csu.html)

**Hours:** 24 hours/7 days per week

**Address:** 413 Spring St.  
Chattanooga, TN

### **Services Offered:**

Acute stays for medication stabilization.

Evaluation for Certificate of Need (CON)/need for hospitalization.

### **To access services:**

Walk-ins welcome or call.

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## Mental Health Co-Operative

**Who they serve:** Children, Adolescents, Adults, Individuals & Families

**Phone Number:** 423-697-5950  
(Intake) 423-697-5953

**Website:** [mhc-tn.org](http://mhc-tn.org)

**Hours:** Monday-Friday 8am-4pm

**Address:** 801 N Holtzclaw Ave #101  
Chattanooga, TN 37404

### **Services Offered:**

Psychiatric Evaluation

Medication Management

Counseling

TN Health Link/Care Coordination

Safety Net Case management

Pharmacy Services

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## McNabb Center

**Who they serve:** Children, Adolescents, Adults, Individuals & Families

**Phone Number:** 423-266-6751

**Website:** [McNabbCenter.org](http://McNabbCenter.org)

**Hours:** Monday-Friday 8am-5pm

**Address: Adults:**  
601 Cumberland St.,  
Chattanooga, TN 37404  
**Children & Youth:**  
6055 Shallowford Rd.  
Chattanooga, TN 37421

### **Services Offered:**

Psychiatric Evaluation

Medication management

Counseling

TN Health Link/Care Coordination

Safety Net Case Management

Intensive Outpatient Program

Therapeutic Preschool

School-Based Programming

Genoa Pharmacy

Life coaching for families

Children & Youth Homeless

Outreach Program

Homeless Response Team

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## Moccasin Bend Mental Health Institute (MBMHI)

**Who they serve:** Adults ONLY

**Phone Number:** 423-265-2271

**Website:** [tn.gov/behavioral-health/hospitals/moccasin-bend.html](http://tn.gov/behavioral-health/hospitals/moccasin-bend.html)

**Hours:** Inpatient Services - 24 hours/7 days per week

**Address:** 100 Moccasin Bend Rd  
Chattanooga, TN 37405

### **Services Offered:**

Inpatient Psychiatric Care  
Forensic Evaluations

### **To access services:**

Go to a Crisis Stabilization Unit (CSU) or the emergency room to be evaluated for hospitalization

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## Parkridge Valley

**Who they serve:** Children, Adolescents, & Adults,

**Phone Number:** **Office:** 423-894-4220  
**RESPOND:** 423-707-2935

**Website:** [ParkridgeHealth.com](http://ParkridgeHealth.com)

**Hours:** Inpatient Services - 24 hours/7 days per week

**Address:** 7351 Courage Way  
Chattanooga, TN 37421

### **Services Offered:**

Inpatient Psychiatric Care  
Addiction Program/Dual Diagnosis  
Daytime Intensive Outpatient  
Partial Hospitalization

### **To access services:**

If you have TennCare, you must be evaluated at a Crisis Stabilization Unit (CSU) to be admitted. For other insurances call the RESPOND number.

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## Volunteer Behavioral Health/Johnson Mental Health

**Who they serve:** Children, Adolescents, Adults, Individuals & Families

**Phone Number:** 423-634-8884

**Website:** [vbhcs.org/locations/chattanooga/](http://vbhcs.org/locations/chattanooga/)

**Hours:** **Outpatient:** Monday-Friday  
8am-5pm

**Address:** 420 Bell Ave.  
Chattanooga, TN 37405

### **Services Offered:**

Psychiatric Evaluation  
Medication Management  
Counseling  
TN Health Link/Care Coordination  
Safety Net Case Management  
Genoa Pharmacy  
Crisis Stabilization Unit

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## Victim Support Services

### Child Advocacy Center: The Emmy Haney House

**Who they serve:** Children who have experienced abuse and/or neglect.

**Phone Number:** 423-266-6981

**Website:** Cach.org

**Hours:** Monday-Friday 8:30am-5pm

**Address:** 5705 Uptain Rd., Ste C  
Chattanooga, TN

**Services Offered:**

Forensic Interviews

Medical Examinations

Trauma-focused Therapy

Family Advocacy

Child Protective Investigative Team  
(C.P.I.T.)

Prevention Education

**Can also email:** info@cachc.org

### Family Justice Center

**Who they serve:** Children, Adolescents, & Adults

**Phone Number:** 423-643-7600

**Website:** fjc.chattanooga.gov

**Hours:** Monday-Friday 8:30am-5pm

**Address:** 5705 Uptain Rd.  
Chattanooga, TN

**Services Offered:**

Assistance in creating a personal safety plan

Help finding a safe place for you, your children, and pets.

Education & awareness regarding all forms of abuse

Referrals to services available in Chattanooga

Civil Legal Services and help with obtaining Orders of Protection

Personal support in court appointments

Emotional support

FREE Individual and family counseling

**To access services:**

Walk-ins welcome or call.

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## Partnership for Families, Children, & Adults

**Who they serve:** Children, Adolescents, Adults, Individuals & Families

**Phone Number:** 423-755-2822  
**24/7 Domestic Violence Sexual Assault Hotline:**  
423-755-2700

**Website:** Partnershipfca.com

**Hours:** 24 hours/7 days per week and as needed

**Address:** Location confidential, call to schedule assessment.

### **Services Offered:**

No-cost counseling for survivors of sexual trauma  
Deaf, deaf-blind, and hard of hearing services  
Emergency shelter for women & homeless families  
Rape Crisis Center

## Victim Services Unit - Chattanooga Police Department

**Who they serve:** Any victim of a crime

**Phone Number:** 423-643-5000

**Website:** chattanooga.gov/police-department/victim-services

**Hours:** Monday-Friday 8:30am-5pm

**Address:** Not Applicable

### **Services Offered:**

Follow-up Support & Advocacy  
Safety Planning  
Social Service Assessment & Planning  
Criminal Justice Support & Advocacy  
Court Accompaniment  
Crisis Counseling & Intervention  
Information & Referral  
Filing Assistance for TN Criminal Injuries Compensation Program  
Community Outreach  
First Responder Training  
On-Scene Response

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## Medical Care

Cempa Community Care/STEP TN		
<b>Who they serve:</b>	Children, Adolescents, Adults, (low-income, uninsured, and underinsured)	<b><u>Services Offered:</u></b> Supports people impacted by HIV, Hepatitis C, and STI's. Primary care, nutritional counseling, education, mental health counseling, and syringe exchange.  <b><u>To access services:</u></b> Call or schedule online
<b>Phone Number:</b>	423-265-2273	
<b>Website:</b>	cempa.org	
<b>Hours:</b>	<b>Monday, Wednesday, &amp; Thursday</b> 8am-5pm <b>Tuesday</b> 8am-6pm <b>Friday</b> 8am-1pm	
<b>Address:</b>	1042 E 3rd St., Suit 200 Chattanooga, TN 37403	

## CHI Memorial Medical Group

**Who they serve:** Children, Adolescents, Adults, (they accept most insurances)

**Phone Number:** 423-756-1506

**Website:** CHIMemorialMedicalGroup.org

**Hours:** Monday-Friday 7:30am-4:30pm

**Address:** 3905 Hixson Pike, Suite 103  
Chattanooga, TN

**Services Offered:**  
Prevention through Education and Awareness  
Policy work involving creating and strengthening policies and laws relevant to human trafficking  
**To access services:**  
Call to find the closest location.

## Cherokee Health Systems

**Who they serve:** Children, Adolescents, Adults, Individuals & Families

**Phone Number:** 423-266-4588

**Website:** CherokeeHealth.com

**Hours:** **Monday** 8am-6pm

**Services Offered:**  
Primary Care  
Mental Health Care  
Medically Assisted Treatment (MAT) - Suboxone  
Health Link Care Coordination

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**Tuesday-Thursday** 8am-5pm  
**Friday** 7:30am-5pm

**Address:** 5600 Brainerd Rd. a04  
Chattanooga, TN 37411

## Homeless Health Center

**Who they serve:** Homeless population with diagnosis and treatment of acute and chronic illnesses.

**Phone Number:** 423-209-5800

**Website:** Health.HamiltonTN.org

**Hours:** **Monday-Friday** 7:30am-4:30pm  
(**Wednesday** closed from 2pm-3:30pm)

**Address:** 730 E. 11th Street  
Chattanooga, TN 37403

### **Services Offered:**

Routine physical exams  
Issuance of medications  
Mental health evaluations & treatment  
Substance abuse evaluation & treatment  
Assistance with entitlement programs & housing placement  
Transportation to/from clinic

## Volunteers in Medicine

**Who they serve:** Hamilton County residents without insurance and living 200% at/or below poverty line

**Phone Number:** 423-855-8220

**Website:** VIM-Chatt.org

**Hours:** **Monday-Wednesday** 9am-4pm

**Address:** 5705 Marlin Road  
Chattanooga, TN 37411

### **Services Offered:**

Preventative and acute care  
Specialty referral  
Physical therapy  
Nutritional counseling

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## Substance Abuse Treatment

### Bradford

**Who they serve:** Teens, Young Adults, and Adults

**Phone Number:** 423-892-2639 OR 1-800-879-7272

**Website:** BradfordHealth.com

**Hours:** 24 hours/7 days per week

**Address:** 616 Shallowford Rd. Ste 103  
Chattanooga, TN 37421

**Services Offered:**

Detox, inpatient, and IOP  
Medically Assisted Treatment (MAT)-  
Suboxone

**To access services:**

Walk-ins welcome

### Buffalo Valley Inc.

**Who they serve:** Adults needing substance abuse treatment - they accept most insurances, access to grants for those without insurance.

**Phone Number:** 931-796-5427 OR 1-800-447-2766

**Website:** BuffaloValley.org

**Hours:** 24 hours/7 days per week

**Address:**

**Services Offered:**

Outpatient Treatment  
Intensive Outpatient/Partial  
Hospitalization  
Residential/Inpatient Treatment  
Veteran Housing  
Housing Assistance

**To access services:**

Call to schedule pre-screening

### CADAS & Family Way

**Who they serve:** Adolescents & Adults

**Phone Number:** 423-756-7644 OR 1-877-AT-CADAS

**Website:** CADAS.org

**Hours:** Monday-Friday 8:05am-5pm

**Address:** 207 Spears Ave.  
Chattanooga, TN 37405

**Services Offered:**

Detox, Inpatient, IOP, & MAT  
Peer to peer program  
Housing for women & children (up to  
age 11)

**To access services:**

Call for assessment

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## Chattanooga Recovery Center

**Who they serve:** Primarily those with commercial insurance.

**Phone Number:** 423-210-4831

**Website:** ChattanoogaRecoveryCenter.com

**Hours:** 24 hours/7 days per week

**Address:** 13 W. Kent Street  
Chattanooga, TN 37405

### **Services Offered:**

Partial Hospitalization Program (ability to live at the facility while getting recovery care 24/7)

Intensive Outpatient Program  
Outpatient Treatment

### **To access services:**

Call for assessment

## Focus Treatment Centers

**Who they serve:** Adults in need of detox, inpatient, and/or IOP

**Phone Number:** 23-308-2560 OR 1-800-675-2041

**Website:** FocusTreatmentCenters.com/Chattanooga

**Hours:** 24 hours/7 days per week

**Address:** 7429 Shallowford Rd.  
Chattanooga, TN 37421

### **Services Offered:**

Detox, inpatient, IOP, & MAT for substance abuse and/or eating disorders.

### **To access services:**

Call for assessment

## Freeman Recovery

**Who they serve:** Adults needing substance abuse treatment- they accept most insurances, access to grants for those without insurance.

**Phone Number:** 615-645-1141

**Website:** FreemanRecoveryCenter.com

**Hours:** 24 hours/7 days per week

**Address:** 101 South Main Street, Suite B  
Dickson, TN 37055

### **Services Offered:**

Medical Detox  
Residential Treatment  
Partial Hospitalization Program  
Intensive Outpatient Program  
Sober Living

### **To access services:**

Call for assessment

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## Silver Linings & Centerpoint at The McNabb Center

**Who they serve:** **Silver Linings-** Women who are pregnant or have young children and a recent history of substance abuse.  
**Centerpoint-** Adult men & women

**Phone Number:** **Silver Linings-** 423-763-0101  
**Centerpoint-** 865-523-4704

**Website:** McNabbCenter.org

**Hours:** **Monday-Friday** 8am-5pm  
**Centerpoint** -24 hours/7 days per week

**Address:** **Silver Linings-** 601 Cumberland St.  
Chattanooga, TN  
**Centerpoint-**  
5310 Ball Camp Pike  
Knoxville, TN

### **Services Offered:**

Trauma-informed substance abuse IOP, individual therapy, parenting classes, & case management.

**Centerpoint-** Detox & inpatient

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## Residential Programs

### Friends House Ministries

**Who they serve:** Men who are in recovery; must be sober to move in.

**Phone Number:** 423-488-5018

**Website:** FreindsHouseMinistries.com

**Hours:** 24 hours/7 days per week

**Address:** 3 homes, housing 21 men

**Services Offered:**

Faith-based sober living homes  
Assistance in finding employment  
Instruction in life skills  
Spiritual guidance

**To access services:**

Call to schedule an interview

### Love's Arm/Rahab's Rest

**Who they serve:** Women impacted by prostitution and the sex industry

**Phone Number:** 423-500-0400 (24hr helpline)

**Website:** LovesArmOutreach.org

**Hours:** Monday-Friday 9am-5pm

**Address:** P.O. Box 21488  
Chattanooga, TN 37424

**Services Offered:**

Advocacy, counseling, 12-step recovery group, and holistic recovery home

### McNabb Center Supportive Living

**Who they serve:** Adults with severe and persistent mental illness.

**Phone Number:** 423-265-6751

**Website:** McNabbCenter.org

**Hours:** Monday-Friday 8am-5pm  
(Housing is 24 hours/7 days per week)

**Address:** Multiple locations in Chattanooga

**Services Offered:**

Supportive living group homes with 24/7 staff  
Groups to teach life skills  
Access to mental health and medical care

**To access services:**

Call and ask for Allie MacRae or Housing Manager

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## Oxford House

**Who they serve:** Adults in recovery

**Phone Number:** 901-562-9722 OR  
Mustafa.Elias@oxfordhouse.org

**Website:** OxfordHouse.org

**Hours:** 24 hours/7 days per week

**Address:** Multiple locations in Chattanooga and surrounding areas

### **Services Offered:**

Self-run, self-supported recovery houses

### **To access services:**

Call or email Mustafa Elias.

\*will need to be able to pay a \$100 deposit and first week's rent of \$160.

## Outside of Hamilton County

## Blue Monarch

**Who they serve:** Women and children (under age 12) who are dealing with addiction, domestic violence, and economic hardship.

**Phone Number:** 931-924-8900

**Website:** BlueMonarch.org

**Hours:** 24 hours/7 days per week

**Address:** P.O. Box 1207  
Monteagle, TN 37356

### **Services Offered:**

Two-year residential program designed to help further her education, break addictions, become a better mother, and obtain a job and gain independence

### **To access services:**

Call or apply online

## The Next Door

**Who they serve:** Women 18 and older (with or without children)

**Phone Number:** 855-863-4673 OR 615-251-8805, x608 (housing)

**Website:** TheNextDoor.org

**Hours:** Monday-Sunday 8am-5pm

**Address:** 402 22nd Ave. N.  
Nashville, TN 37206

### **Services Offered:**

Permanent affordable housing for women and children  
Detox, inpatient, IOP, MAT, & aftercare

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## Thistle Farms

**Who they serve:** Women survivors of trafficking, prostitution, and addiction

**Phone Number:** 615-320-5325

**Website:** [ThistleFarms.org](http://ThistleFarms.org)

**Hours:** 24 hours/7 days per week

**Address:** Multiple Locations

### **Services Offered:**

Two-year residential program with rent-free housing, healthcare, counseling, employment, and community building.

### **To access services:**

Call or complete Entrance Request Form online

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## Crisis Resources

Resource	Type of Assistance	Contact Information
Helpline of Chattanooga	Suicide hotline	423-552-4636 423-622-5193 423-266-4862
Tennessee Suicide Prevention Network	Crisis Text Line	Text "TN" to 741-741
Crisis Response Services (Volunteer Behavioral Health)	Mental Health Emergencies Evaluation for Hospitalization (Risk to self or others)	423-634-8995
Parkridge Valley Hospital RESPOND	Mental Health Emergencies Evaluation for Hospitalization (Risk to self or others)	423-707-2935
Youth Villages (for children and adolescents)	Mental Health Emergencies Evaluation for Hospitalization (Risk to self or others)	423-899-4101
Tennessee REDLINE	Connects TN residents to addiction services	1-800-889-9789
NuStart (Hamilton Co.)	Connects TN residents to addiction services for opioid users	423-208-3523

